

Patient Participation Group Meeting
16 June 2011
at Manor House Surgery Glossop

Chairperson RF also present AL, JO, BS, VM, MF.

The meeting started with a preview of the Conference to be held on the 24 June this was narrated by Melvin Warhurst, the group found it to be very interesting

- 1 Matters arising from previous meeting (12 May 2011)
 - The Practice Questionnaires to be discussed later in the meeting
 - PPG Constitution has been presented to the Partners and Approved
 - Amy King is now to attend the next PPG Meeting (14 July 2011)
- 2 Conference 25/4 June 2011 to be held at Bradbury House Glossop
RF informed to meeting of the progress and stated there were many influential people due to attend, just the final touches now needed to be added.
Some discussion arose around the catering for the event,
ACTION BY RF to make contact with Tesco, Asda, Morrisons and Mettricks of Glossop to see if they would be willing to donate sandwiches / savoury items to help with the lunch costs
RF to liaise with AL who will coordinate catering
- 3 MF had arranged the next Practice Meeting for Friday 8 July 2011 start time 1.45pm. Members who wish to attend please inform MF.
ACTION BY ALL MEMBERS to inform MF
- 4 Virtual PPG, this is now on the website where patients are able to register their interest, MF gave an explanation and discussion took place with the following points made
 - This must not detract from meetings or become negative and time-consuming
 - There will be every effort made to try for a good representation of Manor House Patients
 - Now the Constitution has been agreed by the Partners and is now in place we must keep to the agreed terms
- 5 Email Consultations, this has not yet been trailed but the meeting generally agreed this was thought to be a good way forward.
 - There would be only certain conditions this would be suitable for
 - Strict security would need to be in place
 - Would all Doctors be involved
 - Would it work on a rota systemMore information would be given to the PPG as it becomes available
- 6 The Survey Results, MF explained these are now available via internet, the return from Glossop Practice has been quite low. To access the results :-
NHS GP Survey > **Manor House Glossop** access code **C81081**
> **Hadfield Medical Centre** access code **C81660**
- 7 The Newsletter, is in production, MF asked if members would email a topic to be included
 - AL will write of the usefulness of holding your own Medical Record Information
ACTION BY ALL MEMBERS to send a topic to MF
- 8 Next meeting 14 July 2011 at Manor House Surgery at 7pm.
Meeting Closed at 8.35pm.

Proposed Agenda Items for next meeting

Approx time

- Amy King from Derbyshire Link
- Matters from last meeting (16 June)
- Feedback from Conference (24 June)
- Attendance at the Partners Meeting (8 July)
- Time Banking
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- A O B

30 minutes